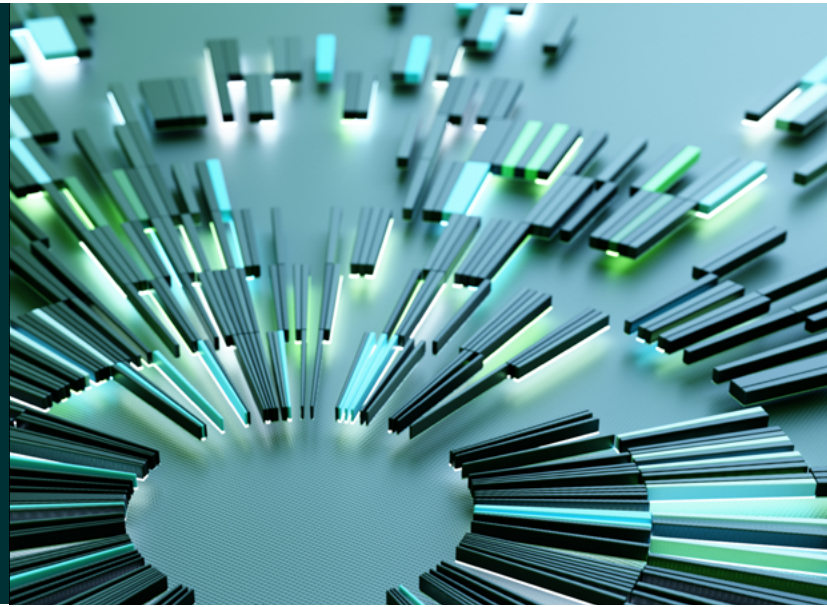


Solution brief

Simplify device lifecycle management

Unisys Device Subscription Service (DSS)



Highlights

Persona-driven demand forecasting and procurement of Dell Technologies devices with flexible financing options

Dell's next-gen logistics-enabled warehousing and staging to avoid supply chain delays

Asset management and administration, including an evergreen device catalog powered by Dell Technologies

Optimized deployment services and intelligent technology refresh

Enhanced security via Unisys-integrated Stealth™ for Zero Trust advanced endpoint protection

Service desk and field support, including tech cafés and smart lockers

Sustainable asset recovery, redeployment and retirement services powered by Dell Technologies

In the modern workplace, employees expect seamless access to company content from anywhere with minimal interruptions during device refreshes and software updates. They also require ready access to the latest devices, accessories and features, as having the right technology is ranked as the second-most important retention factor after salary and compensation.¹ Despite budget constraints and IT resource limitations, organizations must keep up with employees' evolving device and location preferences.

Unisys Device Subscription Service (DSS) offers device-as-a-service, so you can equip employees with the devices they need, when and where they need them. Through our partnership with Dell, Unisys provisions devices for onboarding, refresh or replacement for your organization.

Unisys will manage your devices throughout their lifecycles, regardless of the models you choose. DSS streamlines asset planning and frees your IT department from time-consuming device management tasks like refreshing, deploying and supporting devices.



Device choice

DSS combines Dell's top-of-the-line devices with Unisys' cutting-edge digital workplace solutions, empowering you to adapt and scale your assets to align with the diverse needs of your workforce.

How you benefit

Better employee experience: Research shows that people who work for organizations that invest in employee experience are more engaged than those who don't, and lackluster tech support costs five or more hours a week for 73% of the workforce.¹ DSS helps you consistently deliver a seamless and positive employee experience across devices and locations to drive profitability and retention.

Comprehensive service: Unisys manages the end-to-end service lifecycle of enterprise devices, including demand forecasting, planning, procurement, unified endpoint management, asset recovery and retirement.

Device flexibility: Free up IT resources to focus on strategic business initiatives while enjoying more predictable device spend and the flexibility to increase or decrease your fleet of devices as needed. Scale your fleet up or down to meet evolving business requirements.

Enhanced productivity: Moving to a DSS model significantly benefits consistent productivity. The solution leverages telemetry data to provide dynamic device-refresh planning, ensuring consistent uptime and end-user satisfaction.

Predictable cost model: Control IT costs with a predictable cost model and streamlined asset planning. A monthly subscription results in more predictable budgeting of your device fleet, with no upfront costs, and eliminates the challenge of tracking, depreciating and retiring assets.

Why Unisys?

Unisys is a global technology solutions company that powers breakthroughs for the world's leading organizations. Our solutions — covering digital workplace, cloud, applications and infrastructure, enterprise computing, and business process — help our clients challenge the status quo and create new possibilities.



Maximize benefits while fostering sustainability

Unisys helps enterprises sustain responsible fleet inventory management through equipment redeployment and refurbishing, financing, driver and firmware updates, and analytics-driven performance monitoring.

To explore how Unisys Device Subscription Service can ease device deployment and management, visit us [online](#) or [contact us today](#).

1. "From Surviving to Thriving in Hybrid Work: How employee experience defines the digital workplace," HFS Research in partnership with Unisys, 2023.



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