



Info sheet

Streamlining child welfare case management

Unisys Comprehensive Child Welfare Information System

Child welfare agencies need technology that delivers results immediately, not after years of costly custom development. Modern case tracking helps caseworkers avoid duplicate data entry and poor user experience issues of legacy systems. Faster, easier workflows and improved data quality reduce administrative load and give caseworkers more time with the families they serve for better case outcomes.

With the Comprehensive Child Welfare Information System, workers, providers and families can access case information easily from the field via role-based portals. This makes it easier to communicate about a case and capture information in near real time. Plus, configuration capabilities are available right out of the box. This rapid configuration capability reduces overall implementation timeline and cost.

Built for interoperability across U.S. agencies

The information system provides contributing agencies with a configurable modular solution for case management that caters to your agency's unique needs. By connecting bidirectionally across courts, education and other health and human services

systems, the system simplifies collaboration between caseworkers and the families they serve. No lengthy custom build is required. The system complies with evolving federal and state policies.

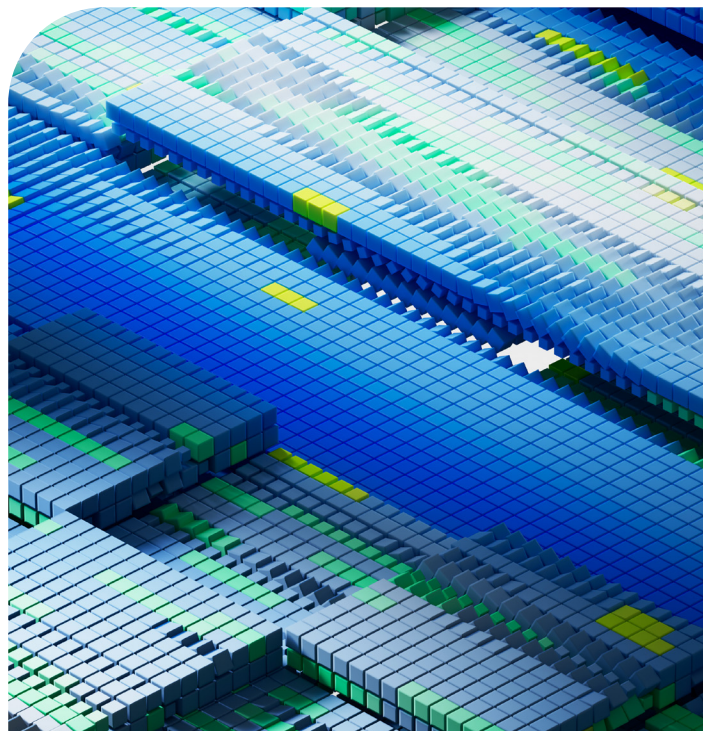
Enhanced capabilities that make a difference:

- **Rules-driven configurability** through built-in eligibility and business rules engines that allow real-time updates and rapid policy adaptation.
- **Domain-specific U.S. Health and Human Services data model** that accelerates implementation and interoperability with contributing agencies.
- **Cross-agency data sharing** to discover case insights, detect risk factors and support case resolution decisions using AI and machine learning responsibly.
- **Complete modular coverage:** Secure, composable modules include intake/screening, case management and permanency pathways, adoption, provider/licensing management, legal/court processing, assessments, eligibility, outcome planning, reporting and analytics, administration and staff management, plus role-based access portals.

- **Mobile and portal experiences** for field-ready applications and portals that improve timely data capture and worker-family communications. Caseworkers can provide mobile updates in real time, reducing administrative workload.
- **Generative AI and machine learning decision support** aligned to data quality and responsible AI practices.
- **Enterprise security and compliance:** Built-in alignment with NIST, FedRAMP, HIPAA and IRS 1075 standards.

How you benefit

- **Accelerated time to market:** Speed up onboarding and minimize disruption with high out-of-the-box coverage (85%) plus configuration.
- **Saved time:** Reduce the burden of manual entry and improve data quality with streamlined mobile-first workflows and AI-assisted data capture. Less time on screens means more time with families and a better caseworker experience.
- **Faster policy adoption:** Adapt quicker to policy changes from the U.S. Department of Health and Human Services' Administration for Children and Families or your state authority without heavy custom code.
- **Improved outcomes:** Gain more transparency with end-to-end visibility from intake to permanency. The solution's analytics support quality review, provider performance and outcome reporting.
- **Reduced risk:** Reduce risk exposure with privacy-by-design and enterprise-grade security architected to meet federal compliance requirements.



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